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Net-Tech Consulting Ltd is Systems Integrator certified in various network specialties such as Email, Security, Storage, Support and Technical Design/Consulting. Our primary focus is Consulting/Design and implementation of network services. We only recommend specific type of hardware and software , we are not a hardware manufacturer of software developer.

NTC acts as a reseller of equipment and software from various industry distributors. Most of this equipment /software is shipped directly to customer site. In the event that equipment/software is shipped elsewhere it is agreed upon before the order is placed.

Software Return Policy- 30 days from shipment date with an approval of RMA (Return Merchandise Authorization) from the distributor. Software Issues and Support older than 30 days from ship date will be dealt with directly through the manufacturer.

Hardware Return Policy -30 Days from ship date with an RMA (Return Merchandise Authorization) from the distributor. Hardware Warranty Issues older than 30 days are the customer's responsibility and are assigned to the Manufacturer.

NTC is subject to return policies of the respective manufacturers or distributors. Such policies are handled directly with the manufacturer and require that it be returned in its original packaging in undamaged condition.